

# NewstrAid Retailer Support Scheme

Financial & emotional assistance for retailers and their staff

- Are you struggling with household bills or financial commitments outside of your business?
- Have you experienced retail crime?

NewstrAid, your charity, has a range of resources to support you, your family and your staff.

If you have experienced a drop in income as a result of **unexpected change, disability, bereavement** or **illness**, we may be able to support you with a **financial grant**.



## Support we offer:

- ✔ Grants to support dependant children
- ✔ Grants to help with household bills eg. rent, utilities or council tax
- ✔ Grants for disability aids
- ✔ Grants towards essential home items / repairs
- ✔ State benefits advice
- ✔ Mental health resources
- ✔ Debt advice
- ✔ Bereavement support

## We cannot support with:

- ✘ Business Overdrafts
- ✘ Outstanding invoice payments to suppliers
- ✘ Business advice
- ✘ Funeral Grants
- ✘ Clearing credit card debt

All financial grants are non-repayable and won't affect any other benefit you are receiving.

### People we have helped

The owner of a small newsagents and convenience store stopped taking a wage from the business after he broke his arm and was unable to work. Although staff were keeping the business running, he no longer had any personal income, and was now struggling to afford everyday household essentials for his family.

**NewstrAid were able to help with grants to cover living essentials until his arm healed and he was able to work again.**

### People we have helped

A shop assistant of seven years was falling behind on priority bills and struggling to pay for weekly essentials due to the high costs for gas and electricity and increases in weekly food shopping bills. Their debts were mounting and they worried that there would be future repercussions if they didn't clear them, causing stress and anxiety. Their manager suggested they contact NewstrAid to see what support might be available.

**NewstrAid were able to award grants to clear the rent arrears and to help pay for some groceries.**

**The shop assistant was also given access to NewstrAid's wellbeing resources to help with the stress and anxiety caused by the financial hardship.**

## Our welfare team is on hand to provide you with support and guidance

**NewstrAid**  **OLD BEN**  
The helping hand of the Newstrade

Please contact us on **0800 917 8616**  
or apply for support via our website  
[www.newstraid.org.uk/retailer-support-scheme/](http://www.newstraid.org.uk/retailer-support-scheme/)

